

CLINIC UPDATE

May 28, 2020

We hope that you are all staying safe and healthy. With the recent opening of the state, we are still being cautious to protect you and our staff. Here are a few updates for you.

Our hours are slowly returning to normal. We want to ensure that we can accommodate your pets. With that said, we are staffing every clinic to the max and will be adding additional staff in a few short weeks. If we have available employees, we are bringing them in...everyone is helping...while remaining safe and healthy.

We are adding 5 additional phone lines to our setup. We understand that reaching us has not always been easy. Our call volume has increased tremendously and we have had to have repairs to the system and now we are adding more lines.

Did you know that there are a few ways to schedule an appointment? You can do one of the following:

1. Download our app
 - a. Go to our website, auroravet.com, and click on "Get Our App"
 - b. You can request appointments from your app as well as many other features.
2. You can email us at any location for an appointment. Give us a few options and we will do our best.
 - a. auroraveterinary@gmail.com
 - b. mantuavet@gmail.com
 - c. streetsborovet@gmail.com
3. Do you know that if you are an existing client/patient you can do a TeleMedicine appointment?
 - a. You can download our telemedicine app.
 - b. Go to our website, auroravet.com, and click on "Telemedicine" tab.
 - c. It will walk you through downloading the app and creating a consultation.
4. You can call ANY one of our clinic to schedule an appointment for ANY of our clinics.
 - a. Every clinic has access to the others...if you request a specific location, we will do everything possible to accommodate your request. If not, we will give you an option for another one of our clinics.

As always, we appreciate you and look forward to seeing you all again very soon.

Be safe. Be well. Be kind.