



Aurora Animal Care Center, Inc.

Aurora · Mantua · Streetsboro
(330) 562-5100 · AuroraVet.com

March 20, 2020

To our valued clients,

We are very appreciative of your support as we make our way through these unprecedented times. We began curbside care at all 3 locations Wednesday, and I am so proud of our team in the way they are stepping up and getting things done. And I am grateful to you, our clients, for your patience and support. We are committed to remaining open and caring for your beloved fur family members AND in keeping everyone safe... our team, our families and you.

I am daily monitoring the following (to name a few): Center for Disease Control (CDC), American Veterinary Medical Association (AVMA), Ohio Veterinary Licensing Board, Ohio Board of Pharmacy, governor of Ohio, Ohio Health Department, Portage County Health Department, World Health Organization (WHO), American Animal Hospital Association (AAHA) and my associates and colleagues across the country. We will keep you updated as the days progress.

We are working on setting up a telemedicine platform – we'll let you know when we are ready to go.

Thanks again for your understanding.

Ellen J Imhof, DVM

The Doctors and Team at The Aurora Animal Care Center.