



Aurora Animal  
Care Center, Inc.

Aurora · Mantua · Streetsboro

Wednesday March 18, 2020

Aurora Animal Care Center Family,

As we continue to face the unknowns of the COVID-19 virus, we remain focused on all our clients, patients, community and team members' health and safety. We are following the recommendations of the American Veterinary Medical Association, World Health Organization, Center for Disease Control and the requests put forth by our governor, Mike DeWine.

In the best interest of all our clients and team members, the Aurora Animal Care Clinic team requests that any client who is exhibiting symptoms such as fever, cough, shortness of breath or any breathing difficulties refrain from coming in to any of our clinics or kennel. If you have a known exposure to the virus, please do not come in to our clinics until after a 14-day quarantine or the appropriate (negative) medical testing. Call us and reschedule your appointment or have a family member or friend bring your pet.

Our team is trying to minimize direct human to human contact while following the recommended protocols. We are moving to "curb side service" only, in order to limit exposure. Call us from your car, one of our patient care team will come out to get your pet and bring him/her into the clinic. We will communicate examination and treatments to you, and then return him/her to you and collect payment. We have stepped up our disinfection and cleaning protocols and emphasizing hand washing. We continue to monitor confirmed cases in our area, the changing recommendations from trusted sources, and will update our information as often as possible.

It is our hope that this finds you and your family well and healthy. Please do not hesitate to call us if you have any questions.

The Doctors and Staff of  
Aurora Animal Care Center

Aurora Veterinary Clinic (330-562-5100)  
Mantua Veterinary Clinic (330-274-8211)  
Streetsboro Veterinary Center (330-422-1617)