



COVID 19 Update: 3/24/20

As you all are aware, Ohio is now under a Shelter In Place (STAY HOME) order since 11:59 on 3/23/2020. The team at the Aurora Animal Care Center is determined to follow these orders, continue to care for our patients, and keep our team and clients safe.

We remain vigilant – monitoring updates from the CDC and AVMA and other trusted sources and adapting our response daily.

We continue Curbside Care. We are not allowing any non-team members into any of our buildings, either in Aurora, Mantua, or Streetsboro. Please call from your car when you arrive, state the purpose of your visit (sick pet versus picking up medications or food) and one of our team will be out shortly. We ask that you pay by card only over the phone, so that our team does not have to handle cash or checks or make an extra trip to your car to return your card to you. We thank you for your patience and cooperation during this time.

We have also shortened our hours. Please check our website, Facebook, or call before coming to the practice if you do not have a scheduled appointment.

Telemedicine is almost here – expect an announcement in the next 48 hours.

Thank you again for your patience.

Be well. Be safe. Be kind.

Ellen Imhof, DVM

And the Doctors and Team at the Aurora Animal Care Center.